

REOPENING PLAN FOR CURBSIDE PICKUP

Approved: 06/01/2020

1. POLICY

The year 2020 has brought unprecedented challenges as a result of the worldwide COVID-19 pandemic. In response to the pandemic, libraries throughout New York State were directed to close. The Stewart B. Lang Memorial Library closed on March 15, 2020.

The timing and phasing of library reopening is subject to local, state and federal laws, rules and executive orders, as well as directions provided through the State Education Department and the Finger Lakes Library System (FLLS). Reopening is expected to be authorized in stages and is contingent on the continuing effectiveness of efforts to manage the pandemic.

In preparation for a gradual re-opening, the Stewart B. Lang Memorial Library has adopted this Plan to keep our community and staff safe while offering limited services. The Plan was approved by the Library Board on 06/01/2020, and will remain in effect until modified or revoked by the Board. Implementation will begin when authorized by the governing authorities.

Concerns about this Plan should be directed to the Library Director or President of the Library Board. Patrons who have special needs that might conflict with the Plan may contact the Library Director to explore possible accommodations.

Authority to adopt these measures is found in the library's charter and bylaws, New York Education Law Sections 255, 260, 226, 8 NYCRR 90.2, and Article 2 of the Not-for-profit corporation law.

2. PREPARATION FOR REOPENING

- 2.1 Library reopening will begin with only staff in the building, preparing the library to begin offering curbside pickup service. Occupancy will be limited to no more than 5 people.
- 2.2 The Director and staff will be required to self evaluate before reporting to work each day, and stay home if they feel sick.
- 2.3 The Director will perform a daily health screening assessment (questionnaire) for each staff member before they are allowed enter the library, and will maintain a screening log.
- 2.4 Staff will log in and out for their work day on individual time sheets that will be kept behind the circulation desk.
- 2.5 Staff will practice social distancing (6 ft minimum) and will wear masks when social distancing is not possible, when emptying the drop box, and when interacting with patrons during curbside pickup. Staff will practice frequent hand washing or use of hand sanitizers.
- 2.6 Personal protective equipment (masks and gloves) will be provided to staff for their use daily, and used PPE will be disposed of properly in a designated trash receptacle. Unused PPE will be kept sanitary in a zipper-locked plastic bag until needed.
- 2.7 Cleaning and disinfecting supplies will be provided and readily available to staff. Wipes and disinfectant spray will be positioned near frequently touched objects (copy machine, telephone, fax machine, etc.) so that they may be wiped down after each use.
- 2.8 Desktops and staff work surfaces will be kept clear of nonessential items. Pens, pencils and other similar items will be provided to each staff members and will not be shared. Staff may bring their own food and drink; sharing will not be permitted, and any leftovers will be removed at the end of each shift

- 2.9 At the end of each work day or shift change, staff will thoroughly clean library surfaces including circulation desk, keyboards, mouse, door knobs, bathrooms and other areas of common use. This information will be noted on a cleaning log that will be kept at the circulation desk and updated at each cleaning cycle.
- 2.10 Furniture and equipment that could encourage gathering and socializing will be removed from the main floor patron-accessible areas. Toys, puzzles and other items that multiple people might handle will also be removed to the extent practical.
- 2.11 Appropriate signage and social distancing markers will be posted (taped) around the library and on the floor, especially near the circulation desk.
- 2.12 New acquisitions will be cataloged and made available for patron reservation.
- 2.13 The outside drop box will be made available for return of items previously signed out.
- 2.14 Books returned through the drop box will be collected by library staff and moved directly to a basement quarantine area. Patron access to the basement will not be allowed.
- 2.15 Materials that have passed sufficient time in quarantine (72 hours unless otherwise directed) will be checked back in and shelved or placed in their respective areas.
- 2.16 Any overdue fines that accrued during the quarantine period will be waived. New fines will also be waived at least through the end of 2020.
- 2.17 If a staff member is suspected or confirmed to have COVID-19, normal activities will be discontinued while the library is cleaned and sanitized in accordance with CDC requirements.

### 3. PROCEDURE FOR CURBSIDE PICKUP

- 3.1 When authorized by governing authorities, the library will begin offering curbside pickup. During this initial stage patrons will not be allowed inside the library.
- 3.2 While on library property, patrons and visitors will be expected to have face masks, observe social distancing, and wear their face masks when required.
- 3.3 Curbside pickup will be offered only at the rear library entrance. The front door will not be used for curbside pickup.
- 3.4 Hours of operation for curb-side pickup will be limited, as determined by the Director and in compliance with any directions provided by the governing authorities.
- 3.5 Patrons may place hold(s) on available item(s) through the FLLS online catalog, or by calling or emailing the Library
- 3.6 Until FLLS reinstates interlibrary loan services, patrons may only place holds on items available at Cato, and the permitted number of sign-outs of existing and new Cato materials may be limited as determined necessary by the Director.
- 3.7 When notified that requested items are available, patrons will come to the library parking lot during open hours and notify the on-duty staff of their arrival by calling, ringing the rear entrance doorbell, or knocking on the door.
- 3.8 The on-duty staff will then bring their items out to them. Staff and patrons will be required to wear face masks during the delivery process.
- 3.9 Patrons may also call, email or text the library to schedule pickup, check holds status, confirm hours open, and for any other inquiry they may have.

4. COMMUNICATION

Patron instructions, hours of operation, and contact information will be posted at the library entrances. Posted information will include the following:

Phone: 315-626-2101  
Email: librarian@langlibrary.org  
Text the Director: 315-237-1215

This Reopening Plan will be posted at the Library and on the library's website and Facebook page. The Plan may also be distributed via other means as deemed necessary by the Director.

5. FUTURE CONSIDERATIONS

- 5.1 Once patron entry is permitted, total building occupancy (patrons and staff) will likely be limited, as determined by the Director and consistent with instructions provided by the governing authorities.
- 5.2 Once patrons are allowed inside the building, a visitor log will be maintained at the circulation desk with contact information included.
- 5.3 When we are again allowed to let the public enter the building, patrons will be required to wear their own masks and observe social distancing while inside the Library.
- 5.4 Occupancy limitations may mean that some patrons will need to wait outside until authorized to enter. While waiting outside on Library property, patrons will be expected to observe social distancing and wear masks when required.
- 5.5 Initially, patron activity inside the building may be limited to pickup of previously reserved items. Social interactions will be discouraged. Browsing the shelves and using the library computers may be permitted with specific time limits provided this does not inconvenience other patrons waiting outside. Computer use may initially be by appointment only
- 5.6 Library operations and restrictions will change as pandemic management and the associated rules and regulations continue to evolve. Changes will be reflected in revisions of this Plan and will be communicated accordingly.

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